

Skills for Success

CraigOwl Communities

- who we are and what we do

CraigOwl Communities is a company limited by guarantee with charitable status established since 2002. Our objectives are to address disadvantage and help people to achieve their potential.

Community based activities:

- Learning centres around Dundee where anyone can learn IT skills and get help with reading, spelling and number problems – as well as gaining confidence and meeting people
- Qualified Staff to listen to people with issues and help them to contact other specialist agencies who can offer support
- Opportunities for occupational skills and work experience placements in specific sectors and help for participants to get into jobs where they can build their career.

Services for People and Businesses

- Learndirect centres where people can use their Individual Learning Account (ILA) and achieve ECDL, Food Hygiene Certification and other work related qualifications.
- Value for money services –ICT Support, PAT Testing and related services, developing enterprises in catering and gardening.

CONTACT

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Skills for Success

Working with Customers

CraigOwl Communities is providing a high level programme of customer skills and work experience for people who aim to enter customer facing occupations in

Retail

Catering

Hospitality

Tourism

Customer Occupations



CraigOwl will provide the skills and matching to jobs and placement. We ask you to provide a short work taster or placement to assist participants in making the right career choice.

Participants are mainly adults who have been away from work for personal and domestic reasons and are now contemplating a change of career.

Aim of the Programme

- To prepare people for work in a range of customer facing occupations by providing:
 - Personal Skills and Confidence
 - Occupational Awareness
 - Employability skills
 - Customer Skills
 - Food Hygiene or other certification
 - Short Work Tasters or Placements

Information for Employers

How Skills for Success Works

4/6-week programme

2/4-week work placement

Travel expenses paid

Cash bonuses linked to achievement

Relevant Certification

Job Applications

Interview

Job Entry

How Employers can Help

- Provide a work taster or placement
- Provide interview
- Consider for employment

How Employers benefit

- Access to ready-trained entry level employees
- Reduces recruitment time and cost
- Assistance with matching and selection



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